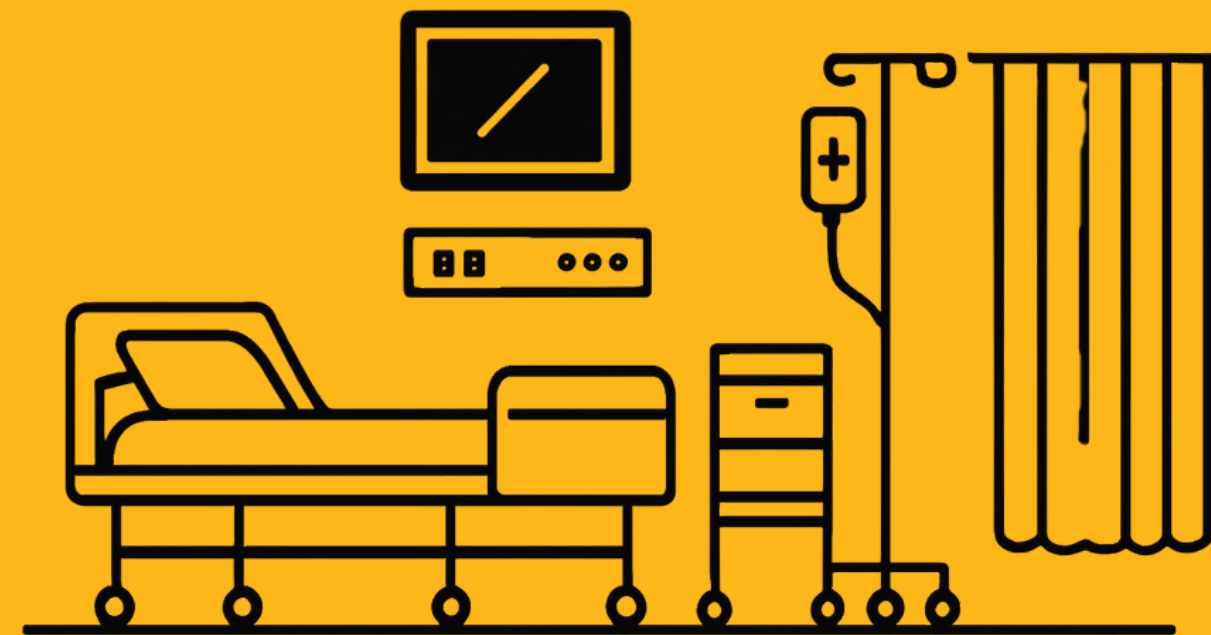


When Life Gets in the Way

How Social Barriers Reshape Patient Journeys



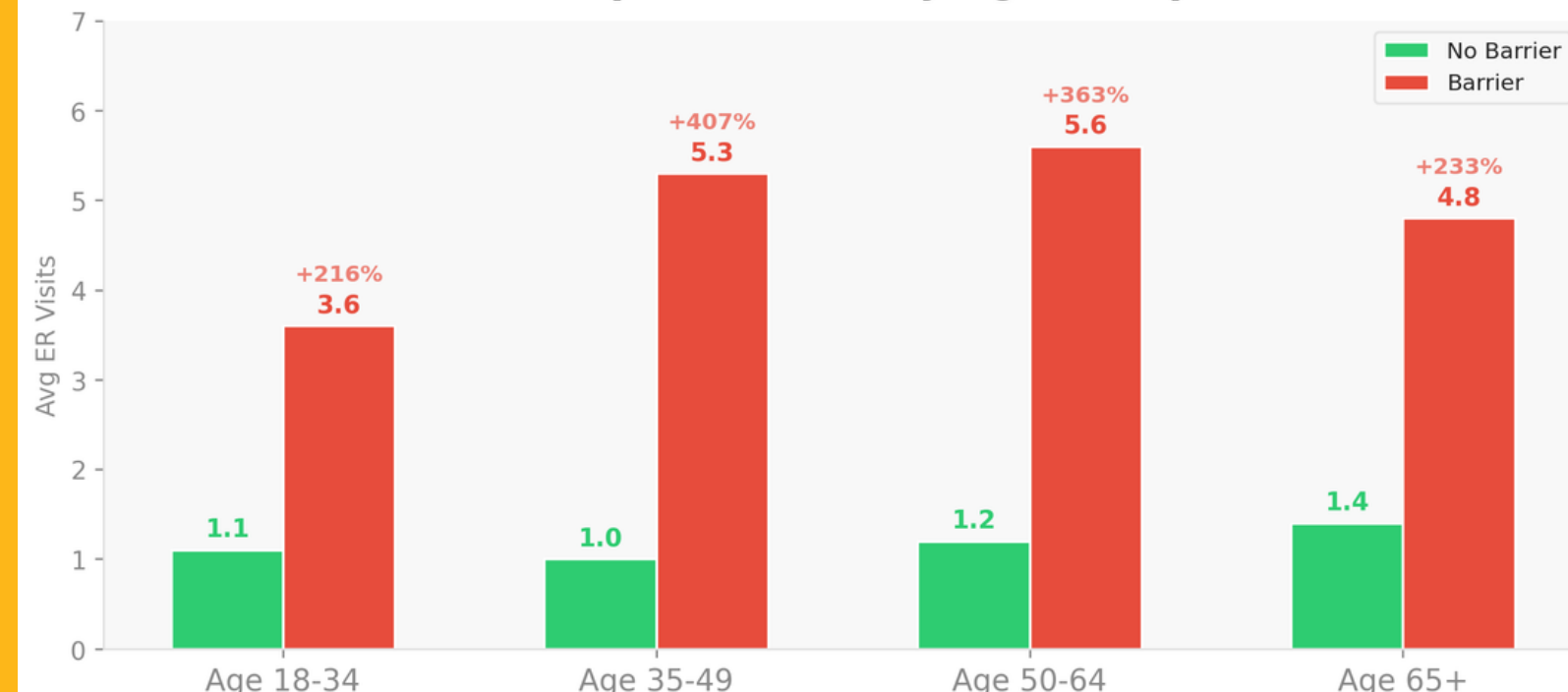
TigerX

Akbarjon Kamoldinov, Abbosjon Abdullaev, Farangiz Sindorova, Sevara Pulatova, Shokhsanam Uktamova

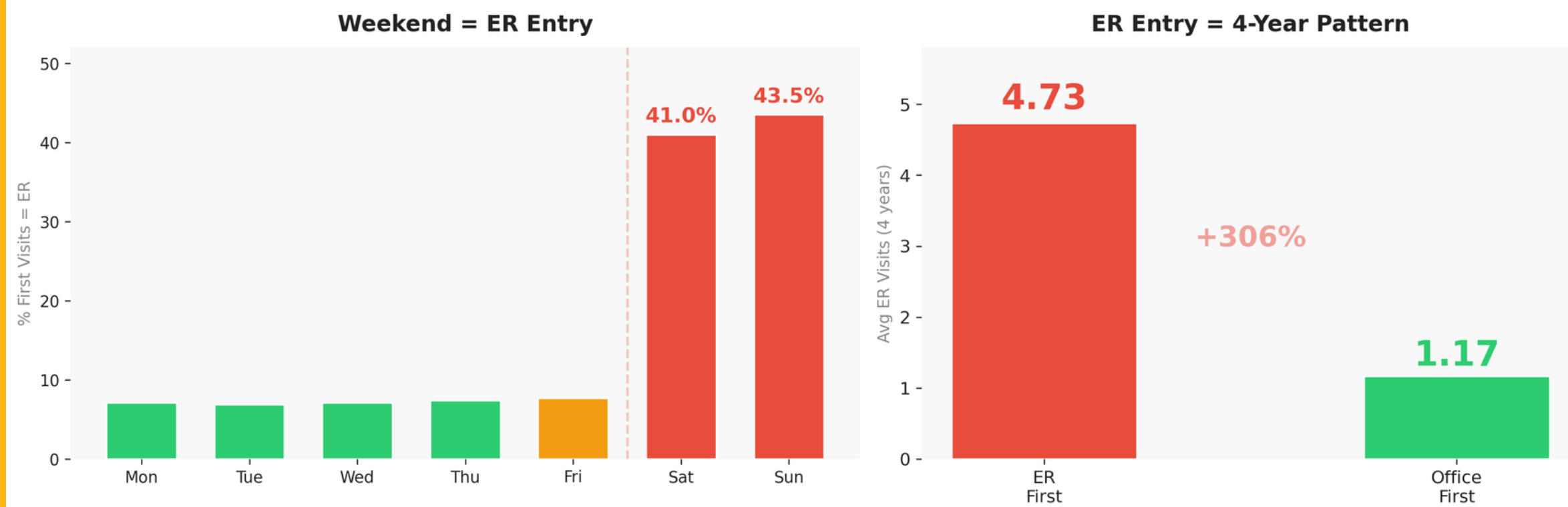
Barrier Impact Heatmap



Transport Barrier by Age Group



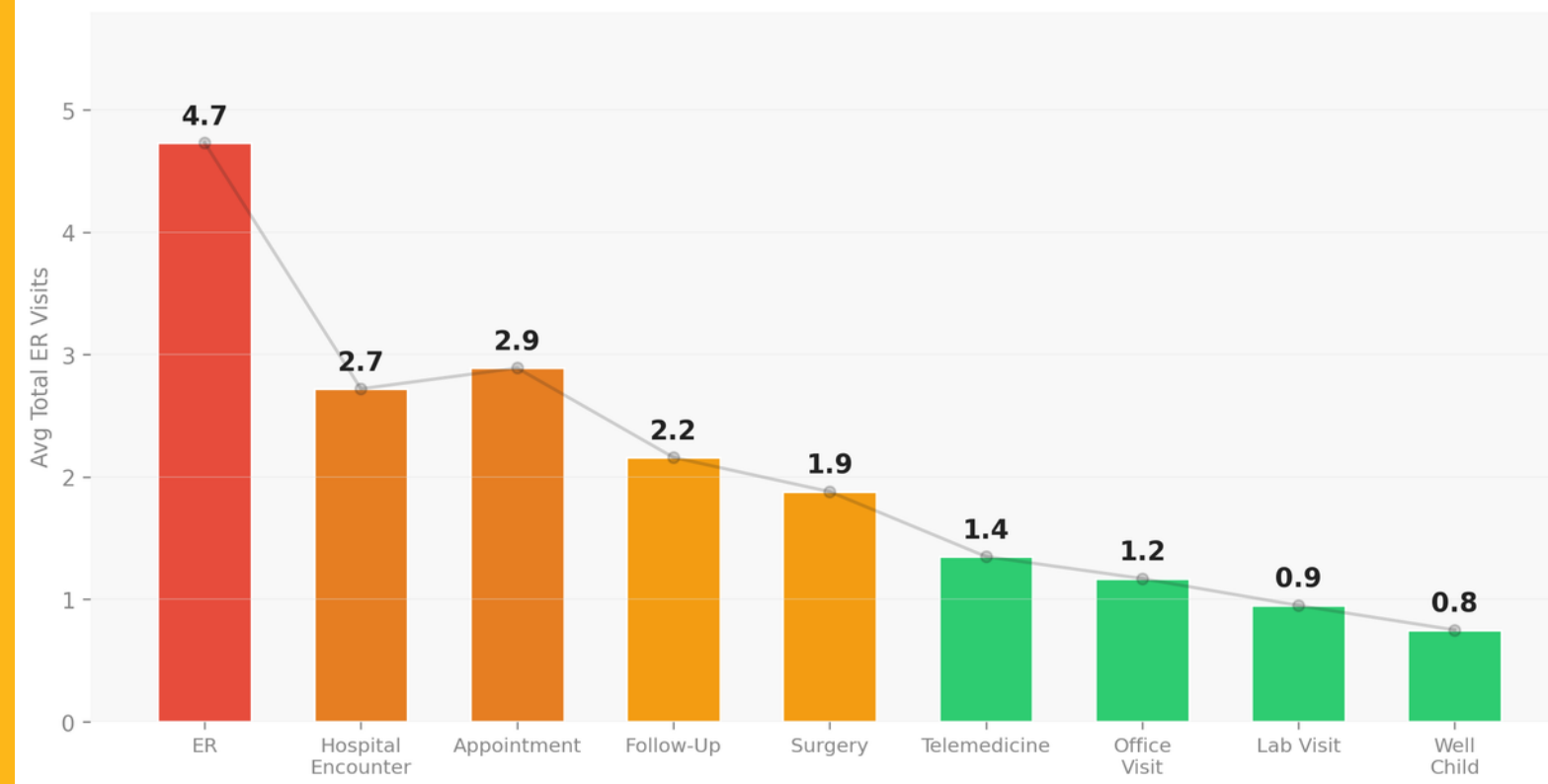
The Weekend → ER → Repeat Cycle



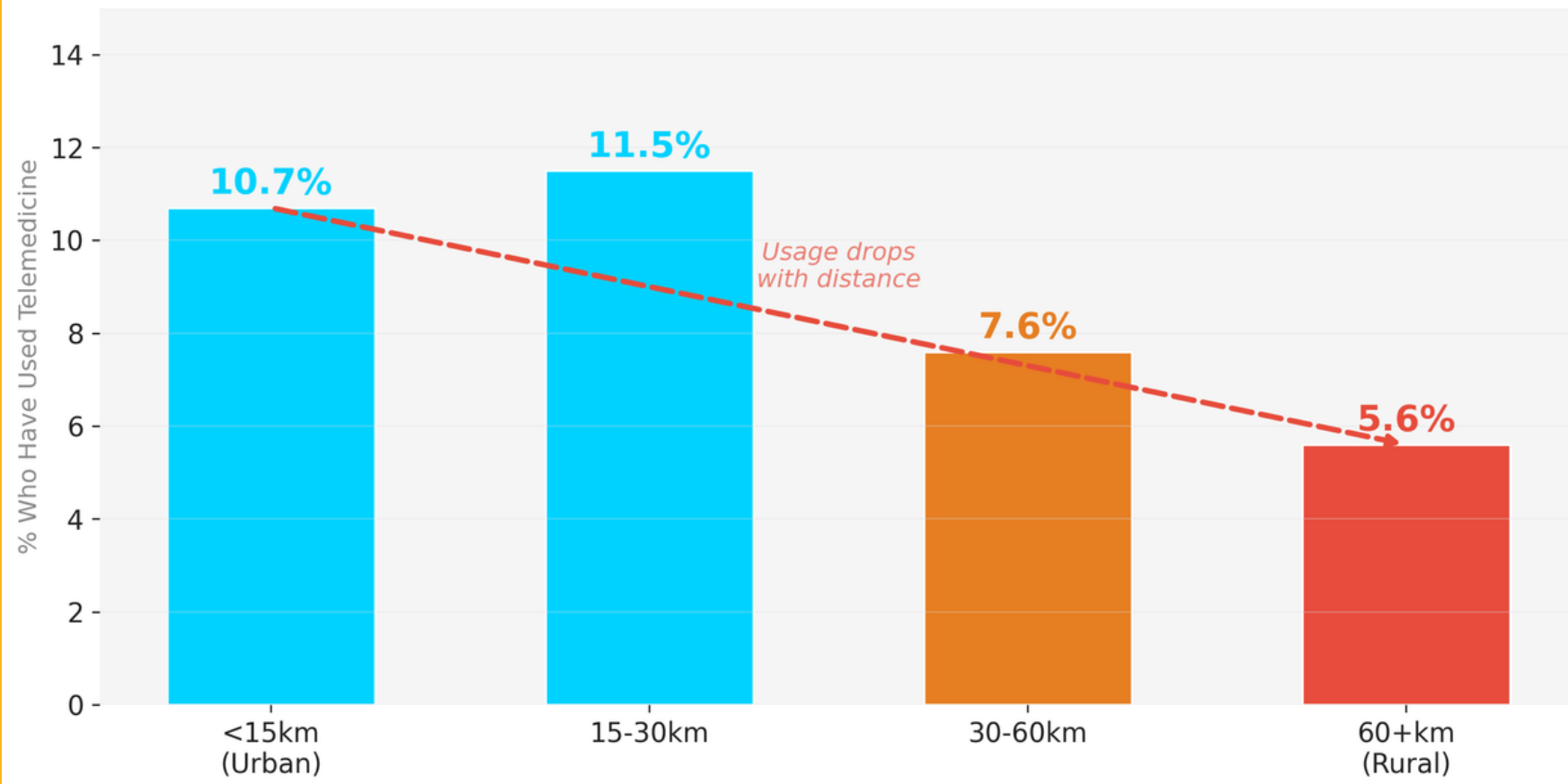
Two Real Patients, Same System



Entry Point Shapes the Entire Journey

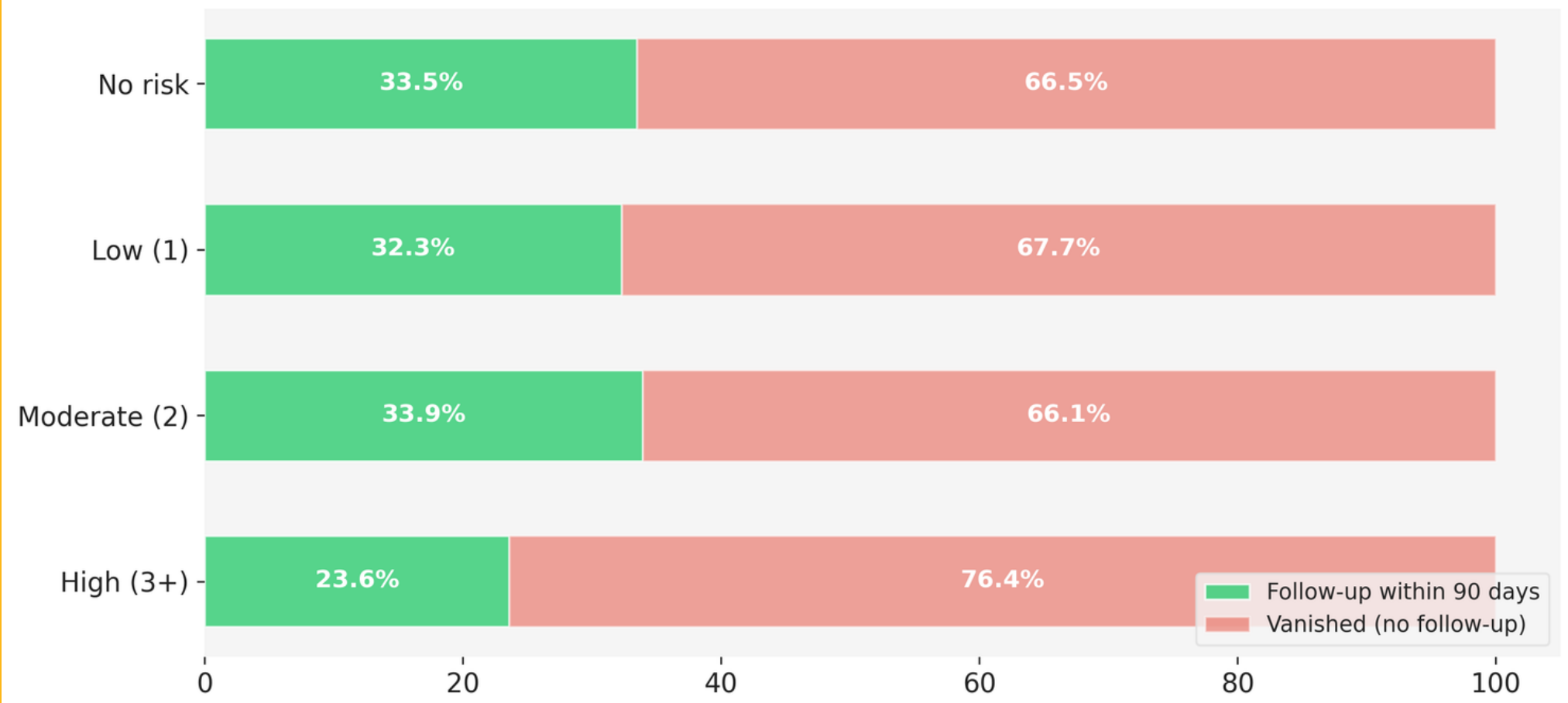


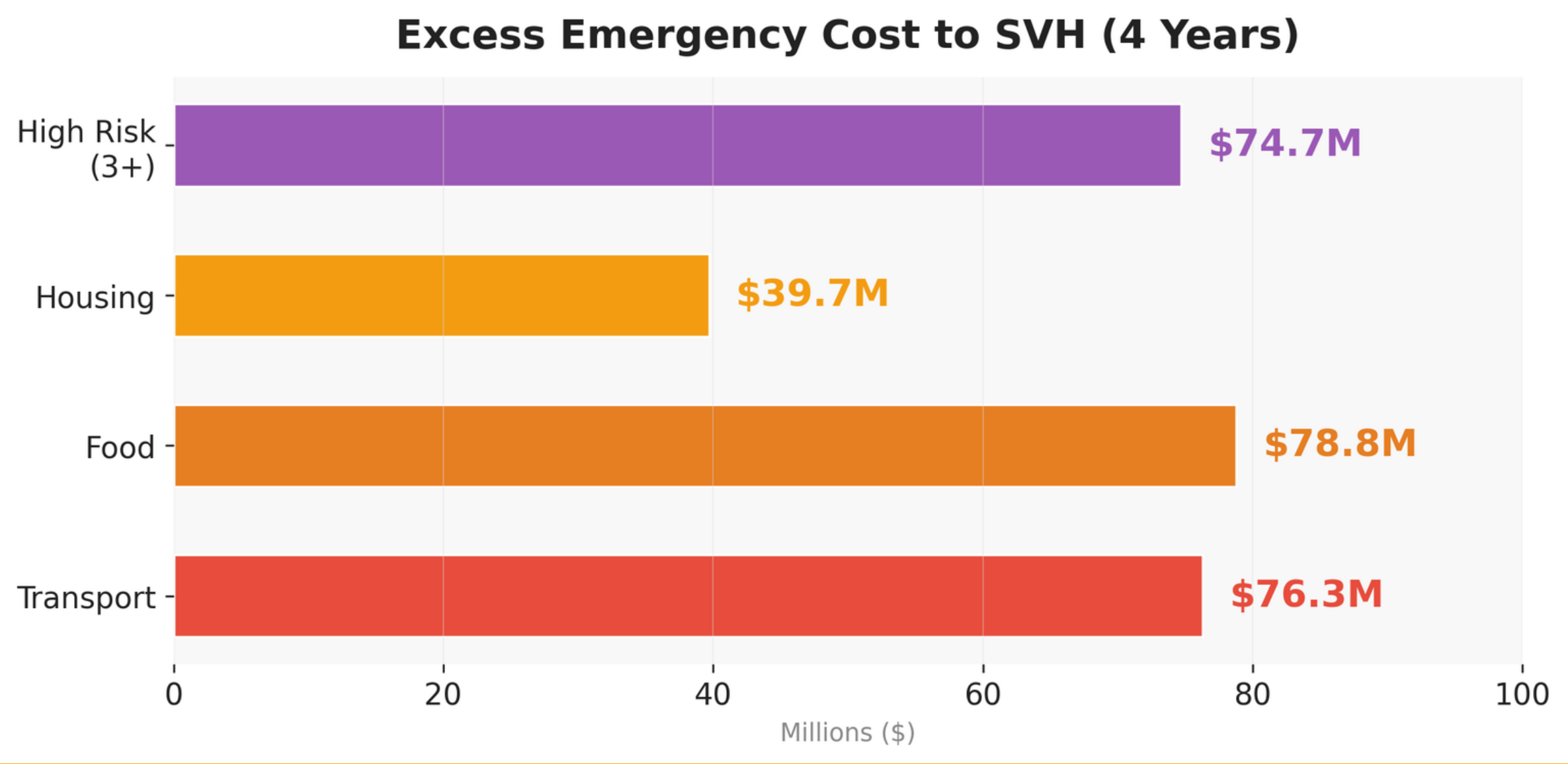
Telemedicine: Not Reaching Those Who Need It Most



Location and social risk factors

Who Stays vs Who Vanishes After Screening





\$76M

excess emergency cost from transport barriers alone

20ride→prevents→2,200 ER visit

Based on HCUP 2023 national averages



How does Stormont change the journey?

- **Transportation-first triage.** A 20-dollar ride-share partnership prevents a 2,200-dollar ER visit. The screening survey already identifies these patients.
- **Weekend clinic access.** 43% of Sunday first visits are ER. Redirect them, and you change their trajectory for years.
- **Treat MyChart enrollment as a clinical necessity for rural and high-risk patients.**
- **Build a follow-up protocol.**
- **Act on compound risk.** Add smoking, and it multiplies to five.